

Company	Vision Inc.
Representative	Kenichi Sano, Chairman and CEO Tokyo Stock Exchange Prime Market Stock Code: 9416
Contact	Shinichi Nakamoto, Director and CFO (Tel. +81 3 (5287) 3110)

“GLOBAL WiFi®” has achieved the No.1 spot in the number of overseas Wi-Fi rental users for the eighth consecutive year.

“GLOBAL WiFi®” (<https://townwifi.com/>), an overseas-use Wi-Fi router rental service operated by Vision Inc. (Headquarters: Shinjuku-ku, Tokyo; President, Representative Director and COO: Kenji Ota, hereinafter Vision), which operates GLOBAL WiFi Business, Information and Communications Service Business, and Glamping and Tourism Business under the themes of “Connecting People, Connecting the World,” has been ranked No.1 by users in the overseas Wi-Fi rental market for the eighth consecutive year, according to a survey by TOKYO SHOKO RESEARCH, LTD.



■ **No.1 in the number of users in the overseas Wi-Fi rental market for the eighth consecutive year**

Since the launch in February 2012, “GLOBAL WiFi®” has expanded the services to meet customers’ needs from their feedback, with the goal of providing a reliable internet environment for many tourists and businesspeople. In addition to providing 24/7 support and convenient pick-up and return methods, we offer a variety of rate plans based on daily data volume to meet the diverse needs of our customers and provide the plans for each overseas travel style in over 200 countries and regions worldwide.

We have also strived to improve the service quality by expanding the coverage areas of 5G Plan and Unlimited Plans to 128 countries and regions, strengthening touchpoints by installing “Smart Pickup” Lockers that can be used 24 hours a day, and improving communication quality. As a result, we have surpassed our competitors and achieved No.1 in the number of users in the overseas Wi-Fi rental market for the eighth consecutive year.

* Number of users and sales revenue survey for “2016-2023 Overseas Wi-Fi rental service (Japan → overseas)”

(Tokyo Shoko Research, annual surveys from 2017 to 2024)

- **Service area**

“GLOBAL WiFi®” is available in over 200 countries and regions worldwide.

Our customers can access the Internet in many countries and regions around the world with this wide service area.

- **How to pick up and return a device**

For our customer convenience, “GLOBAL WiFi®” can be picked up and returned at 20 airports and 39 locations in Japan. They can pick up and return their devices at airport counters, home delivery, convenience stores (except for returns), and even pick them up locally in Hawaii and Korea. They can select the pick-up and return methods that fit their travel schedules.

- **24/7 support system**

Our support system is available 24/7 in Japanese via phone, email, and official LINE, even when our customers are overseas.

We are always ready to assist customers with any questions about how to use the service, troubleshoot problems, and strive to provide an environment where they can use “GLOBAL WiFi®” with peace of mind.

- **Choice of rate plans**

Our customers can choose the rate plan that best suits their usage style.

We offer a wide range of plans to meet a variety of needs, including Ultra-High-Speed 5G Plan, Unlimited Plan, and inexpensive plans up to 300MB per day, allowing customers to choose the plan that best suits their own usage scene.

We have always put customer satisfaction first and continue to pursue quality and convenience.

We will continue to provide valuable services to all customers who use “GLOBAL WiFi®.”

■ Outline of the GLOBAL WiFi® service



- Service details : Mobile Wi-Fi router rental service for overseas use
- Rental fees : As low as JPY300 per day
- Service area : More than 200 countries and regions worldwide
- Application methods : Website (<https://townwifi.com/>), airport service counters, telephone call
- Receiving / returning router devices : Possible in Japan through our service counters at 20 domestic airports, our facilities, home delivery services, or convenience stores (receiving only); possible overseas through our business locations
- Provider : Vision Inc.
- Receiving / returning airport counter
- Application on the day of departure :
Narita airport [*1], Haneda airport, Kansai airport, Itami airport, Chubu airport, Fukuoka airport,
Naha airport [*1], Oita airport [*2], Kagoshima airport [*6], New Chitose airport, Shizuoka airport [*7],
Hiroshima airport [*7], Miyazaki airport, Sendai airport [*7], Kumamoto airport [*7], Kita-kyushu airport
[*7], Miyako Shimojishima airport [*7], Komatsu airport [*7]

- Receiving / returning :
Narita airport [*3], Haneda airport, Kansai airport, Itami airport, Chubu airport, Shizuoka airport [*7], Fukuoka airport, New Chitose airport, Komatsu airport, Naha airport [*4], Asahikawa airport [*2], Miyazaki airport, Niigata airport [*5], Sendai airport [*7], Hiroshima airport [*7], Oita airport [*2], Kagoshima airport [*6], Kita-kyushu airport [*7], Miyako Shimojishima airport [*7], Kumamoto airport [*7]
 - Facilities : SHIBUYA “CHIKAMICHI” [*8], JR Miyazaki station [*7], Tokyo Monorail Haneda Airport Terminal 3 Station [*7], GRANDUO Kamata [*7]
 - Overseas : Our business locations in Hawaii and South Korea
- [*1] This is a contract with “J WiFi & Mobile.”
- [*2] At the “Tourist Information Center.”
- [*3] At the “J WiFi & Mobile” counter.
- [*4] At the “J WiFi & Mobile” counter next to the Information Center in the arrival lobby on the 1st floor of the international terminal.
- [*5] At the “Niigata Kotsu Counter.”
- [*6] At the “Multifunctional Service Counter.”
- [*7] By unmanned pick-up locker “Smart Pickup” and “Return Box.”
- [*8] Only receiving is available.

■ Vision Inc. Company Profile



With the corporate philosophy of “To contribute to the global information and communications revolution” and slogan of “More vision, more success,” Vision provides services primarily in the information and communications field and makes decisions with a clear vision to help customers achieve greater success.

- Trade Name : Vision Inc.
- Prime Market of the Tokyo Stock Exchange (Code : 9416)
- Representative : President, Representative Director and COO Kenji Ota
- Headquarters : Shinjuku East Side Square 8F, 6-27-30 Shinjuku, Shinjuku-ku, Tokyo
160-0022, Japan
- Incorporated : December 2001 (Established June 1995)
- Capital : 2,603,000,000 yen
- Homepage : <https://www.vision-net.co.jp/en/>
- IR Information : https://www.vision-net.co.jp/en/ir_information.html/
- Businesses :
 1. GLOBAL WiFi
International / Domestic (Japan)
 2. Information and Communications Service
Fixed-line telecommunications service / Mobile communications service / Broadband service
Office automation equipment service / Internet media services
 3. Glamping and Tourism
 4. Others