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Inquiry





June 17, 2024

To whom it may concern

Name of company ITbook Holdings Co., Ltd.

Representative Representative Director and President Toshimori Mae

(Ticker code: 1447, Tokyo Stock Exchange, Growth Market) Senior Executive Officer, General Manager of Takashi Noma

Management Headquarters and CFO

(e-mail : info@itbook-hd.co.jp)

Notice regarding business collaboration with JAPAN BEST RESCUE SYSTEM Co., Ltd.

GIR Co., Ltd., a member of our group, (Head office: Koto-ku, Tokyo; President and CEO: Atsushi Kasahara; hereinafter referred to as "GIR") operating businesses such as ground guarantees, housing completion guarantees, real estate sales, and corporate housing agency services for our group has decided today to collaborate with JAPAN BEST RESCUE SYSTEM Co., Ltd. (Headquarters: Nagoya City, Aichi Prefecture, Representative Director and President: Mitsuhiro Wakatsuki, hereinafter referred to as "JBR") providing services to resolve and support problems in daily life, while building a close relationship, and we would like to inform you as follows.

Details

1. Content of business collaboration

JBR is one of the largest companies in the industry, based on the management philosophy of "helping those who are in need," providing a wide range of trouble-solving services related to daily life, as well as membership and insurance services that support peace of mind in daily life. The strength of JBR is that when a problem occurs, it can rush to the homes of customers across the country to help resolve the problem, having approximately 750 companies of construction partners (handymen) with approximately 4,200 locations nationwide, and provide services to approximately 4.45 million members.

Since the services of both JBR and GIR are in agreement in providing peace of mind regarding housing, the two companies have had repeated discussions, which led to the realization of this collaboration between the two companies. Through this collaboration, we will collaborate in sales to provide existing services owned by both companies and improve convenience and enhance the satisfaction of services for existing business partners, purchasers of real estate, etc. of such business partners, and tenants of rental properties.

As a first step, we will support the introduction of JBR's "emergency rush service" to companies engaged in real estate business that use GIR's corporate housing agency services and the introduction of JBR's "Emergency Rush Service" and "Service for Warranty Extension on Housing Equipment" to house builders, construction companies, etc. who are the business partners for GIR's ground guarantee business.

Additionally, through this initiative, both JBR and GIR will continue to discuss the possibility of jointly developing new services, building an even closer collaboration between the two companies.

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- * "Emergency Service" is a rush service that responds 24 hours a day, 365 days a year, to troubleshoot problems with plumbing, locks, gas, electrical equipment, etc. If the problem cannot be resolved by telephone guidance, our partners, companies engaged in fixing and repair will visit the site to resolve the problem on-site. Furthermore, customers can use a variety of services to make their life safer and more comfortable.
- ** "Service of Warranty Extension for Housing Equipment Service" is an extended warranty service that protects customers' important products (hot water supply related equipment, kitchen related equipment, bathroom related equipment, air conditioning related equipment, plumbing related equipment, and other equipment) for a long period of time.

2. Overview of the other party

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(1)	Name of the company	JAPAN BEST RESCUE SYSTEM Co., Ltd.	
(2)	Location	Urbanet Fushimi Bldg. 5F, Nishiki 1-10-20, Naka-ku, Nagoya City, Aichi	
		Prefecture	
(3)	Title of representative	Representative Director and President	
	Name	Mitsuhiro Wakatsuki	
(4)	Contents of businesses	• Service for solving daily life problems such as locks, plumbing,	
		glass, etc.	
		• Service of warranty extension for housing equipment of all	
		manufacturers	
		• An insurance service that offers many unique products, mainly	
		home contents insurance.	
(5)	Capital	JPY 780.36 million (as of September 30, 2023)	
(6)	Date of establishment	February 1997	
(7)	Major shareholders	MBKP Vega Co., Ltd. and MBKP Altair Co., Ltd.	
(8)	Relationship with our company	Capital relationship	Not applicable
		Personal relationship	Not applicable
		Business relationship	Not applicable
		Applicability to related	Not applicable
		parties	

3. Future plans

Going forward, the two companies will discuss further details of the collaboration, but if the need for timely disclosure arises, we will promptly disclose it.

4. Future outlook

Although the impact of this matter on our consolidated business results is minor, if any matters that require disclosure arise, we will promptly disclose them.

As stated above